

The Shield

Need More Protection?



Running a business and a household requires a lot of long hours and dedication. At First Alarm, we realize the demands you face and the ever changing needs of a growing business (and/or family).

We are committed to providing you security services to fit your needs. If you've recently

remodeled your home or building, you may be in need of more protection. Our security consultants are prepared to discuss your options with you.

If you have remodeled your home, reconfigured your office space, taken over an office space with an existing alarm system, or replaced any doors or windows— you may be in need of some more protection.

We often find that when businesses reorganize, redecorate, place advertising banners, use balloon displays or increase

inventory or displays. In inventory- detectors, beams, and sensors are often covered up. This reduces or nullifies the effectiveness of the detection First Alarm has installed.

As a preventative measure, we ask that you assess your current security needs. Please contact us if you've recently changed telephone service. Not sure if you need an upgrade in your system? Contact us for a security consultation with one of our professional Security Consultants; Our number one priority is your security and peace of mind!

\$99 Spring Tune-Up

Call your local branch office to set up your Spring Tune-Up today!

- Complete test & inspection of the system.
- Adjustments to devices as needed.
- Check of main back-up battery.
- Check of decals, yard signs and replacement if necessary.

*Residential and small business customers only. Additional repairs will be charged at regular service rates. Battery replacement at an additional cost.



Responsible Persons Contact List—If you've had a change in personnel or haven't updated your Responsible Persons Contact List in sometime, **please contact us**. We want to be sure we have the correct information!

Emergency Preparedness Part II



In the January issue of *The Shield*, we addressed the importance of having a plan in place in case a disaster strikes. In light of recent disasters around the world, we strongly urge you to have an emergency plan for any type of disaster including fires, earthquakes, and so forth. During an emergency it may take several hours or days for help to arrive. A good emergency kit will have at least three (3) days of supplies. Most importantly, fresh water, food, clean air, and any life sustaining items that you or anyone in your family may require. You want to have at least two (2) kits in different places. One will contain everything you will need to stay where you are, and the other kit should be a much smaller, lightweight version that you can easily take with you by foot.

We encourage you to do the following:

1. Get or make an emergency supply kit.
2. Make a family emergency plan.
3. Be informed about any type of disasters that could strike where you live-- natural, unintentional, or intentional.

Basic Suggested Emergency Supply Kit:

- Water, one gallon of water per person per day for at least three (3) days, for drinking and for sanitation.
- Food, at least a three (3) day supply of non-perishable food. Remember: you may not have the ability to cook. Please replace and use perishables in your kit. Note: Keep your kit in a location you can get to.

- Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert. Extra batteries for both.
- First Aid Kit.
- Whistle to signal for help.
- Dust mask, to help filter contaminated air and plastic sheeting and duct tape to shelter-in-place.
- Moist towelettes, garbage bags, and plastic ties for personal sanitation.
- Wrench or pliers to turn off utilities.
- Can opener for food.
- Local maps.
- Prescription medications and glasses.
- Cash.
- LED Flashlights.
- Important family documents such as copies of insurance policies, and identification in a waterproof, portable container.
- Sleeping bag or warm blanket for each person.
- Complete change of clothing including a long sleeved shirt, long pants, and sturdy shoes.
- Fire Extinguisher, Rope.
- Pen, paper, pencil.

To learn more about how to prepare for an emergency visit FEMA at www.fema.gov, or www.ready.gov, or visit the State of California website at : www.bepreparedcalifornia.ca.gov



TEST YOUR SYSTEM

If you have not tested your system recently, now is the time. Even if you routinely arm and disarm the system a full test is recommended from time-to-time. The best part is – IT'S EASY!

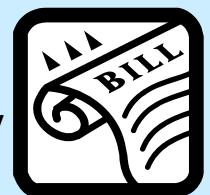
To test your system:

1. Contact First Alarm and put your system on test.
2. Arm your system and open the door as if you are leaving, and close door.
3. Once system is armed, open each door or window; alarm will sound and send signals.
4. Disarm system and reset memory.
5. Call First Alarm and verify signals sent.

If your system is not monitored, skip steps #1 and #5.

Pay Direct

Contact our **Customer Service/Accounting**



department at :

(831) 687-4270 to sign up for First Alarm *Direct Pay*, Credit Card payments, or Annual Pay.